

## **Community Mental Health Service Improvements - Survey**

Medway PCT, which leads the development of Mental Health (MH) services across all of Kent and Medway, is looking at ways it can improve community MH services. We'd like to ask some people who use those services to help us by completing the 6 questions below and returning it to us. Carers are welcome to contribute their views too.

Please do this anonymously – we don't need to know your name.

Many thanks.

<b>1.</b>	<b><i>What are you currently using community mental health services for?</i></b>
<b>2.</b>	<b><i>For how long have you been using community mental services?</i></b>
<b>3.</b>	<b><i>How do your mental health problems affect you day-to-day?</i></b>

<b>4.</b>	<b><i>How are community mental health services helping or hindering your recovery at the moment?</i></b>
<b>5.</b>	<b><i>How have community mental health services helped or hindered your recovery in the past?</i></b>
<b>6.</b>	<b><i>As a service user (or carer) what do you think are the three or four <u>absolutely key components</u> of a good community mental health service?</i></b>

Please return this form, by the end of February 2011, to:

Jo Darby, Mental Health Commissioning, Eastern & Coastal Kent PCT, Templar House, Tannery Lane, Ashford TN23 1PL

or, if you would prefer, please email [Joanna.darby@nhs.net](mailto:Joanna.darby@nhs.net)